

June 10, 2021

Jocelyn Boyd Chief Clerk and Administrator South Carolina Public Service Commission 101 Executive Center Drive, Suite 100 Columbia, South Carolina 29210

Re: Docket No. 2021-14-C-TAG Mobile, LLC Annual ETC Annual Compliance Report and FCC Form 481

Dear Ms. Boyd,

TAG Mobile, LLC (TAG) was designated by the South Carolina Public Service Commission as an Eligible Telecommunications Carrier for provision of wireless Lifeline service. Pursuant to S.C. Code Ann. Regulations § 103-690.1(B), TAG submits its Annual Report for Designated Eligible Telecommunications Carriers with respect to Lifeline services in South Carolina. A copy of the company's FCC Form 481 has been included. This report has also been submitted to the Office of Regulatory Staff.

# Certification of compliance with CTIA Consumer Code (103.690.1(B)(a))

TAG Mobile, LLC certifies it is in compliance with all applicable service quality and consumer protection requirements and standards, including the CTIA Consumer Code for Wireless Service, as it is required to do pursuant to 47 C.F.R. § 54.202(a)(3).

### Lifeline Reporting

### R.103-690.1(b)(3) Unfulfilled Service Requests

RESPONSE: TAG did not have any unfulfilled service requests in South Carolina in 2020.

# R.103-690.1(b)(4) Complaints or Trouble Reports per 1000 Handsets or Access Lines RESPONSE: TAG received 0 complaints or trouble reports in 2020.

# R.103-690.1(b)(5) Compliance with Applicable Service Quality Standards and Consumer Protection Rules

**RESPONSE:** TAG hereby certifies that it complies with applicable service quality standards and consumer protection rules, as designated by the Commission.

# R.103-690.1(b)(6) Ability to Function in Emergency Situations

RESPONSE: TAG's Lifeline services remain functional in emergency situations. TAG utilizes the extensive and well established Sprint and Verizon Wireless networks and facilities to provide TAG's mobile services. The Sprint and Verizon Wireless networks are capable of managing traffic spikes that may occur during emergency situations and can reroute traffic in the event of damaged facilities. Our underlying carriers also have sufficient back-up power to ensure functionality. TAG's customers receive the same functionality as our underlying carrier's customers do.

## R.103-690.1(b)(7) Non-Incumbent LEC Local Usage Plans

**RESPONSE:** TAG Mobile, LLC certifies that it offers a local usage plan comparable to that offered by the Incumbent LEC ("ILEC") in the relevant service areas. TAG offers rate plans that provide its customers with local usage capabilities. TAG's wireless Lifeline offering exceeds those of the ILEC in that TAG offers customers a certain amount of service free of charge with no activation fee or monthly charge. TAG also provides Lifeline customers with E911 capabilities and access to voice mail, caller I.D., and call waiting services at no cost.

# R.103-690.1(b)(8) Equal Access to Long Distance Carriers

**RESPONSE:** TAG hereby acknowledges that the Federal Communications Commission may require it to provide equal access to long distance carriers in the event that no other eligible telecommunication carrier is providing equal access within the service area.

# R.103-690.1(b)(9) Number of Lifeline Customers

**RESPONSE:** As of December 31, 2020, TAG provided wireless Lifeline service to 107 customers in South Carolina.

# R.103-690.1(b)(10) Lifeline Verification Survey or Certification

**RESPONSE:** TAG has submitted a copy of the company's FCC 481 with the Commission and the Office of Regulatory Staff which included their certification.

If you have any questions regarding this filing, please contact Mark Lammert at (407) 794-3488 or regulatory@csilongwood.com.

Respectfully subpritted,

Mark Lammert Attorney-in-Fact TAG Mobile, LLC

STATE OF TEXAS	)
	)
CUNTY OF COLLIN	1)

# BEFORE THE PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA

Request for Certification of the Use of Universal	)	
Service Funds Pursuant to 47 C.F.R. 54.314 and	)	
Telecommunications Act Section 254 (e), Federal	)	Docket No. 2021-14-C
Communications Commission CC Docket No.	)	
96-45 (Form 481); and Annual Reports for ETCs	)	

#### Affidavit of Cassandra Milligan

PERSONALLY APPEARED BEFORE ME the undersigned WHO, BEING DULY SWORN, deposed and said:

- 1. My name is Cassandra Milligan, and I am a citizen of the State of Texas. I am of sound mind and over the age of twenty-one years.
- 2. I am competent to testify to the matters stated herein.
- 3. The matters stated herein are based on my personal knowledge.
- 4. I am the Manager of Regulatory for Tag Mobile, LLC ("TAG").
- I hereby certify that TAG is complying with applicable service quality standards and consumer
  protection rules, as designated by the Public Service Commission of South Carolina
  ("Commission").
- 6. I hereby certify that TAG does and will continue to satisfy applicable consumer protection and service quality standards.
- 7. I hereby certify that TAG is able to function in emergency situations.
- I hereby certify that TAG is offering local usage plans comparable to those offered by the incumbent LECs in the service areas in which Tag provides service.
- 9. I hereby certify that TAG acknowledges that the Federal Communications Commission may require it to provide equal access to long distance carriers in the event that no other eligible telecommunication carrier is providing equal access within the service area.

### FURTHER AFFIANT SAYETH NOT.

Cassandra Milligan Manager of Regulatory TAG Mobile, LLC

Subscribed to and sworn before me this 16 day of June, 2021.

NOTARY PUBLIC

Printed Name of Notary

My Commission Expires: 9/23/2022

SANDRA P. DELEON
Notary Public, State of Texes
Comm. Expires 09-23-2022
Notary ID 129967909

FCC Form 481 - Carrier Annual Reporting

									Dec	December 2020	December 2020	o. sven-nets
ć	( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( )	,				6000						
<015		ame				TAG Mobile	זוינ					
\$020×						2022						
\$ \$	1	Contact Name - Person USAC should contact regarding this data	should contac	t regarding this	data	Mark Lammert						
¢03\$	1	Contact Telephone Number - Number of person identified in data line <030>	· Number of pe	rson identified	in data line <0.		ext.					
<039>	1	Contact Email Address - Email Address of person identified in data line <030>	Address of pe	erson identified	in data line <0		regulatory@csilongwood.com					
<210>	For the prio	For the prior calendar year, were there any reportable voice service outages?	ır, were there	e any reportal	ble voice servi	ice outages?				1		
<220>	¢e>	\$\psi\$	 4p2>	   	<p4><p4></p4></p4>	<61>	ĝ	Ą	<b>&lt;6&gt;</b>	\$	\$	ŧ
	NORS Reference		Outage Start Outage Start	3	Outage End	Number of Customers Affected	Total Number of	911 Facilities Affected	Service Outage Description (Check	Did This Outage Affect Multiple Study Areas	Service Outage	Preventative
		2						(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures
	İ											
					777							

(400) Number of Complaints per 1,000 customers	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	December 2020

<010>	Study Area Code	249022
<015>	Study Area Name	TAG Hobile LLC
<020>	Program Year	2022
<030>	Contact Name - Person USAC should conta	ct regarding this data Mark Lammert
<035>	Contact Telephone Number - Number of p <030>	erson identified in data line
<039>	Contact Email Address - Email Address of p <030>	person identified in data line regulatory@cailongwood.com
<400>	Select from the drop-down list to indicate voice complaints (zero or greater) for voice calendar year for each service area in whic any facilities you own, operate, lease, or of	telephony service in the prior h you are designated an ETC for
<410>	Complaints per 1000 customers for fixed v	oice
<420>	Complaints per 1000 customers for mobile	voice

	npliance With Service Quality Standards and Consumer Protection Rules ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 December 2020
<010>	Study Area Code	249022	
<015>	Study Area Name	TAG Hobile LLC	
		2022	
<030>	Contact Name - Person USAC should contact regarding this data	Hark Lammert	
<035>	Contact Telephone Number - Number of person identified in data line <030>	4077943488 ext.	
<039>	Contact Email Address - Email Address of person Identified in data line <030>	regulatory@csilongwood.com	
46364	Certify compliance with applicable minimum service standards		

r	4	К	e	2

600) Functionality in Emergency Situations Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 December 2020
<010> Study Area Code	249022	
<01S> Study Area Name	TAG Hobile LLC	
<020> Program Year	2022	
<030> Contact Name - Person USAC should contact regarding this data	Mark Lawert	
<035> Contact Telephone Number - Number of person Identified in data line <030>	4077543488 ext.	
<039> Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com	
<600> Certify compliance regarding ability to function in emergency situations		
<610> Descriptive document for Functionality In Emergency Situations		

(800) Operating Companies			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
Data Collection Form			December 2020
<010> Study Area Code 249	249022		
Study Area Name	TAG Mobile LLC		
	22		
<030> Contact Name - Person USAC should contact regarding this data	Mark Lammert		
Contact Telephone Number - Number of person identified in data line <030>	4077943488 ext.		
Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com	od.com	
<810> Reporting Carrier Tag Mobile, LLC			
Operating Company	i		
	100		
<813>		<a2></a2>	43>
Affliates		SAC	Doing Business As Company or Brand Designation
			1.00
		1	
			The state of the s
	:		
	-		2 5285.0

	December 2020
And the state of t	249022
- 1	TAG Mobile LLC
1	2022
- 1	Maryl Dammar
<030> Contact Name - Person USAC should contact regarding this data	74247 2425 2425 2425 2425 2425 2425 2425
<035> Contact Telephone Number - Number of person identified in data line <030>	・ ロンドル・ファイン ロンドル・ファイン ロンドル・ファイン ロンドル・ファイン ロンドル・ファイン ロンドル・ファイン アイファイン ロンドル・ファイン アイファイン アイン アイン アイン アイン アイン アイン アイン アイン アイン ア
<039> Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com
<900> Does the filing entity offer tribal land services? (Y/N)	
<910> Tribal Land(s) on which ETC Serves	
<920> Tribal Government Engagement Obligation	
	Name of Attached Document
If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to	Select Yes or No or
§ 54.313(a)(5) includes:	Not Applicable
<ul> <li>&lt;921&gt; Needs assessment and deployment planning with a focus on Tribal community anchor institutions.</li> <li>&lt;922&gt; Feasibility and sustainability planning;</li> </ul>	
<923> Marketing services in a culturally sensitive manner; <924> Compliance with Rights of way processes	
<925> Compliance with Land Use permitting requirements <926> Compliance with Facilities Siting rules	
<928> Compilance with Cultural Preservation review processes compilance with Tribal Business and Licensing requirements.	

(1000) V Data Col	(1000) Voice and Broadband Service Rate Comparability Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 December 2020
<010>	Study Area Code	249022
<015>	1	TAG Mobile LLC
<020>	Program Year	2022
<030>	ı	Mark Lammert
<035>	1	4077943488 ext.
<039>	1 1	regulatory@csilongwood.com
<1000>	Voice services rate comparability certification	
<1010>	Attach detailed description for voice services rate comparability compliance	
		Name of Attached Document
<1020>	Sroadband comparability certification	
<1030>	Attach detailed description for broadband comparability compliance	
		Name of Attached Document

(1100) N Data Co	(1100) No Terrestrial Backhaul Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 December 2020
<010>	Study Area Code	249022
<015>	Study Area Name	TAG Mobile LLC
<020>	Program Year	2022
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert
<032>	Contact Telephone Number - Number of person identified in data line <030>	4077943488 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com
<1100>	Certify whether terrestrial backhaul options exist (Y/N)	
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).	kbps
<1140>	Alaska Plan rate-of-return certification {yes, no, or not applicable} of compliance with approved performance plan.	
		motor of the company

FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 December 2020	249022	TAG Mobile LLC		Mark Langert	4077943488 ext.	regulatory@csilongwood.com		Name of Attached Document	HTTP https://www.tagmobile.com/Support/TermsConditions				
(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form	Study Area Code		l	· Contact Name - Person USAC should contact regarding this data		<ul> <li>Contact Email Address - Email Address of person identified in data line &lt;030&gt;</li> </ul>	<1210> Terms & Conditions of Voice Telephony Lifeline Plans		Link to Public Website	"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:	> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	> Details on the number of minutes provided as part of the plan,	<1223> Additional charges for toll calls, and rates for each such plan.
(1200)   Lifeline Data Co	<010>	<015>	<020>	<030>	<032>	<039>	<1210		<1220>	"Please or the § 54.4	<1221>	<1222>	<1223

(2005) Price	(2005) Price Cap Carrier Additional Documentation	<b>X</b> 6	FCC Form 481
Data Collection Form including Rate-of-Ret	Data Collection Form Including Rate-of-Return Carriers offiliated with Price Cap Local Exchange Carriers	) å	December 2020
<010> St	Study Area Code	249022	
<015> Stu	Study Area Name	TAG Mobile LLC	
<020> Pri	Program Year	2022	
<030> Co	Contact Name - Person USAC should contact regarding this data	Mark Lammert	
<035> Co	Contact Telephone Number - Number of person identified in data line <030>	4077943488 exc	
<039> Co	Contact Email Address - Email Address of person identified in data line <030>	regulatory#dsilongwood.com	
Select th to offset form and	Select the appropriate responses below (Yes, No, Not Applito offset access charge reductions, and Connect America Pherm and in the documents attached below is accurate.	Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR 54.313(c),(d),(e). The information reported on this form and in the documents attached below is accurate.	igh Cost support, High Cost support ). The information reported on this
<2015>	> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)	§ 54.313(c)(4)	
Price Ca	Price Cap Carrier Connect America ICC Support {47 CFR § 5	CFR § 54.313(d)}	
<2016>	> Certification support used to build broadband		
Connec	Connect America Phase II Reporting {47 CFR § 54.313(e)}		
<2017A>	Connect America Fund Phase II recipient?		
<2017C>	<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2018.	carrier used for	
<2018>	Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)	ity anchor Name of Attached Document Listing 3 access to Required Information 313(e)(1)(ii)(A)	t Listing
Conne	Connect America Phase II – FCC Form 470 Postings		
<2019>	For the filing due July 1 following full implementation of this requirement, answer yes, no, or not applicable to this certification request	of this requirement, equest	

(3005) Rate Of Return Data Collection Form	(3005) Rate Of Return Carrier Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 December 2020
<010>	Study Area Code	249022
<015>	Study Area Name	TAG Mobile LLC
<020>	Program Year	2022
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert
<035>	Contact Telephone Number - Number of person identified in data line <030>	4077943488 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com

operations data disclosures submitted to the National Exchange Carrier Association (NECA), USAC, Does this filing retain a Cost Consultant and/or Firm, or other Third Party to prepare financial and or the Administrator? (3007)

(3007b)	Name of Consultant Firm/Third Party	***		
(3007a)	Name of Consultant			

ACCEPTED FOR PROCESSING - 2021 June 25 1:58 PM - SCPSC - 2021-14-C - Page 17 of 31

(3005) Rete ( Data Collecti	Of Return Carrier Additional Documentation on Form			FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819  December 2020
<010>	Study Area Code		249022	
<015>	Study Area Name		TAG Mobile LI	
<020>	Program Year		2022	
<030>	Contact Name - Person USAC should contact regarding this d	lata	Mark Lammert	
<035>	Contact Telephone Number - Number of person Identified in		4077943488 ext.	
	Contact receptoria (unities) - (unities) of person fuertines in	data iiile vooos	regulatory@csi	longwood com
<039>	Contact Email Address - Email Address of person identified in	n data line <030>	regulacorywcsi	rongwood.com
financial r	m the drop down menu or check the boxes below to eporting requirements set forth in 47 CFR 54.313(f)( below is accurate.			· ·
(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)			
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}			
(3010B)	Please Provide Attachment		ed Document Listing Required	1
	Rate-of-Return Community Anchor Institutions	Information		
3012A)	Indicate if the carrier newly deployed broadband service to community anchor institution(s) in the previous calendar year.			
3012B)	Please Provide Attachment		ned Document Listing	
	Using link, download template and list the number, name and address for each community anchor institution. Attach the document which contains the community anchor institution details as required by 47 C.F.R. § 54.313(f)(1)(ii)	Required Inform	nation	
3013}	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))	(Yes/No)	0 0	
3014}	If yes, does your company file the RUS annual report	(Yes/No)	0 0	
	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:			
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)			
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows			
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attach Information	ed Document Listing Require	d
(3018)	If the response is no on line 3014, is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	(Yes/No)	0 0	
3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers			
3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows			
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.  If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § \$4.313(f)(2), contains:			
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format			

Name of Attached Document Listing Required Information

Financial Data Summary	(3027) Revenue	(3028) Operating Expenses	(3029) Net Income	(3030) Telephone Plant In Service(TPIS)	(3031) Total Assets	(3032) Total Debt	(3033) Total Equity	(3034) Dividends	

 c010>
 Study Area Code
 249022

 035>
 Study Area Name
 TAG Mobile LLC

 c020>
 Program Water Serson USAC should context regarding this data.
 ABA'K Lammext.

 c035>
 Contact Name - Person USAC should context regarding this data.
 Mark Lammext.

 c035>
 Contact Telephone Number of person identified in data line -030>
 4077943488 ext.

 c039>
 Contact Email Address - Email Address of person identified in data line -030>
 xecusiatorestatores

Page 1S

(4005) Rural Broadband Experiment Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	December 2020

<010>	Study Area Code	249022
<015>	Study Area Name	TAG Mobile tic
<020>	Program Year	3022
<030>	Contact Name - Person USAC should contact regarding this data	Mark Laumert
<035>	Contact Telephone Number - Number of person identified in data li	ine <030>
<039>	Contact Email Address - Email Address of person identified in data	ine <030> regulatory@cailongwood @@@

#### 4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations and provide a list of newly served community anchor institutions.

#### Public Interest Obligations - FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas.

#### **RBE Community Anchor Institutions**

<4003a> Indicate if the carrier newly deployed broadband service to community anchor institution(s) in the previous calendar year

<4003b> Please Provide Attachment: Using link, download template and list the number, name and address for each community anchor institution. Attach the document which contains the community anchor institution details as required by FCC 14-98 (paragraph 79)

Name of Attached Document Listing Required Information

(5005) Alaska Plan Participants Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	December 2020

<010>	Study Area Code	249022
<015>	Study Area Name	TAG Mobile 150
<020>	Program Year	2022
<030>	Contact Name - Person USAC should contact regarding this data	Hark Lanmert
<035>	Contact Telephone Number - Number of person identified in data line <030>	407794148# #XE-
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com

#### 5005 Alaska Plan

Please indicate whether any terrestrial backhaul or other satellite backhaul became commercially available in the previous calendar year in areas previously served exclusively by performance-limiting satellite backhaul.

(Yes/No)

If the filing carrier identified in its approved performance plans that it relies exclusively on satellite backhaul for a certain poriton of the population in its service area, indicate whether any terrestrial backhaul or other satellite backhaul became commercially available in the previoius calendar year in areas that were previously served exclusively by satellite backhaul.

(Yes/No)

<5013> <a><a><a><a><a><a><a><a><a><a><a><a><a>&lt;</a></a></a></a></a></a></a></a></a></a></a></a></a>	<b></b>	<c></c>
Description Of Backhaul Technology	Date Backhaul Available	Newly Served Locations or Population

(6005) Phase II Auction Reporting	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	December 2020

<010>	Study Area Code	249022
<015>	Study Area Name	TAG Mobile LLC
<020>	Program Year	2022
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert
<035>	Contact Telephone Number - Number of person identified in data line <030>	407794348# ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com

<6010> Enter the total amount of Phase II Auction Support, if any, the carrier used for capital expenditures

#### Phase II Auction and New York Funds Certification

<6011> Certify (either yes or no) regarding whether the recipient has available funds for all project costs that will exceed the amount of support that will be received for the next calendar year. This certification must be provided starting the first July 1st after receiving support until the recipient's penultimate year of support

(Yes/No)

#### **Phase II Auction Community Anchor Institutions**

- <6012a> Indicate if the carrier newly deployed broadband service to community anchor institution(s) in the previous calendar year
- <6012b> Please Provide Attachment Using link, download template and list the Name of Attached number, name and address for each community anchor institution. Attach the document which contains the community anchor institution details as required by FCC 14-98 (paragraph 79)

**Document Listing Required** Information

#### **Phase II Auction FCC Form 470 Postings**

For the filing due July 1 following full implementation of this <6013> requirement answer yes or no to this certification request

#### Phase II Auction Post-Final Deployment Milestone Performance Certification

<6014> Starting the first July 1st after meeting the final service milestone, certify (yes or no) that the Phase II-funded network that the Phase II auction recipient operated in the prior year meets the relevant performance requirements in § 54.309

age 18

(7005) Phase-Down Support Reporting	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	December 2020

<010>	Study Area Code	249022
<015>	Study Area Name	TAG Mobile SEC
<020>	Program Year	2022
<030>	Contact Name - Person USAC should contact regarding this data	Mark Laumert
<035>	Contact Telephone Number - Number of person identified in data line <030>	407/34348E 4XC
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory#csilongwood_com

<7010> Phase II Auction recipient performance requirements certification

(Yes/No)

(8005) Uniedo a Puerto Rico Fixed and Mobile Funds Certification
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Cantrol No. 3060-0819

December 2020

<010>	Study Area Code	249022
<015>	Study Area Name	TAG Mobile LLC
<020>	Program Year	2022
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lasmert
<035>	Contact Telephone Number - Number of person identified in data line <030>	4077941488 ext
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com

#### <8010> Uniendo a Puerto Rico Stage 2 Fixed - Capital Expenditures

Enter the total amount of Uniendo a Puerto Rico Stage 2 fixed support, if any, the carrier used for capital expenditures.

#### <8011> Uniendo a Puerto Rico Stage 2 Fixed – Available Funds Certification

Certify (either yes or no) regarding whether the recipient has available funds for all project costs that will exceed the amount of support that will be received for the next calendar year. This certification must be provided starting the first July 1st after receiving support until the recipient's penultimate year of support.

#### <8012a> Uniendo a Puerto Rico Stage 2 Fixed – Community Anchor Institutions

Indicate if the carrier newly deployed broadband service to community anchor institution(s) in the previous calendar year.

#### Please Provide Attachment

<8012b> Using link, download template and list the number, name and address for each community anchor institution. Attach the document which contains the community anchor institution details as required by 47 C.F.R. § 54.313(e)(2)(A). Allowable File Types.

Name of Attached
Document Listing Required
Information

#### Unlendo a Puerto Rico Stage 2 Fixed - FCC Form 470 Postings

<8013> For the filing due July 1 following full implementation of this requirement answer yes, no, or not applicable to this certification request.

#### <8014> Uniendo a Puerto Rico Stage 2 Fixed – Post-Final Deployment Milestone Performance Certification

Starting the first July 1st after meeting the final service milestone, certify (yes or no) that the Uniendo a Puerto Rico Stage 2-funded network that the Stage 2 recipient operated in the prior year meets the relevant performance requirements in § 54.309.

#### <8020> Uniendo a Puerto Rico Stage 2 Fixed – Support Reimbursement Certification

54.313(n): Recipients of Uniendo a Puerto Rico Fund Stage 2 fixed support shall certify that such support was not used for costs that are (or will be) reimbursed by other sources of support, including of federal or local government ald or insurance reimbursements; and that support was not used for other purposes, such as the retirement of company debt unrelated to eligible expenditures, or other expenses not directly related to network restoration, hardening, and expansion consistent with the framework of the Unlendo a Puerto Rico Fund.

#### <8030> Uniendo a Puerto Rico Stage 2 Fixed – Disaster Preparedness and Response Documentation

54.313(n): Recipients of fixed support from Stage 2 of the Uniendo a Puerto Rico Fund shall certify that they have conducted an annual review of the documentation required by section \$4.1515(a)-(c) to determine the need for and to implement changes or revisions to disaster preparation and recovery documentation.

#### <8040> Uniendo a Puerto Rico Stage 2 Mobile - Support Reimbursement

54.313(n): Recipients of Uniendo a Puerto Rico Fund Stage 2 mobile support shall certify that such support was not used for costs that are (or will be) reimbursed by other sources of support, including of federal or local government aid or insurance reimbursements; and that support was not used for other purposes, such as the retirement of company debt unrelated to eligible expenditures, or other expenses not directly related to network restoration, hardening, and expansion consistent with the framework of the Uniendo a Puerto Rico Fund.

[9005] Connect USVI Fixed and Mobile Funds Certification FCC Form 481

Data Collection Form OMB Control No. 3060-0986/OMB Control No. 3060-0819

Date mber 2020

<010>	Study Area Code	249022
<015>	Study Area Name	TAO Nobile LLC
<020>	Program Year	2022
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lannert
<035>	Contact Telephone Number - Number of person identified in data line <030>	4077943488 ext
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@cailongwood com

#### <9010> Connect USVI Stage 2 Fixed – Capital Expenditures

Enter the total amount of Connect USVI Fund Stage 2 fixed support, if any, the carrier used for capital expenditures.

#### <9011> Connect USVI Stage 2 Fixed — Available Funds Certification

Certify (either yes or no) regarding whether the recipient has available funds for all project costs that will exceed the amount of support that will be received for the next calendar year. This certification must be provided starting the first July 1st after receiving support until the recipient's penultimate year of support.

#### <9012a> Connect USVI Stage 2 Fixed – Community Anchor Institutions

Indicate if the carrier newly deployed broadband service to community anchor institution(s) in the previous calendar year.

#### Please Provide Attachment

<9012b>

<9040>

Using link, download template and list the number, name and address for each community anchor institution. Attach the document which contains the community anchor institution details as required by 47 C.F.R. § 54.313(e)(2)(i)(A).

Name of Attached
Document Listing Required
Information

#### Connect USVI Stage 2 Fixed - FCC Form 470 Postings

<9013> For the filing due July 1 following full implementation of this requirement answer yes, no, or not applicable to this certification request.

#### Connect USVI Stage 2 Fixed - Post-Final Deployment Milestone Performance Certification

<9014> Starting the first July 1st after meeting the final service milestone, certify (yes or no) that the Connect USVI Fund Stage 2-funded network that the Stage 2 recipient operated in the prior year meets the relevant performance requirements in § 54.309.

#### Connect USVI Stage 2 Fixed - Support Reimbursement Certification

<9020> 54.313(n): Recipients of Connect USVI Fund Stage 2 fixed support shall certify that such support was not used for costs that are (or will be) reimbursed by other sources of support, including of federal or local government aid or insurance reimbursements; and that support was not used for other purposes, such as the retirement of company debt unrelated to eligible expenditures, or other expenses not directly related to network restoration, hardening, and expansion consistent with the framework of the Connect USVI Fund.

#### Connect USVI Stage 2 Fixed - Disaster Preparedness and Response Documentation

<9030> 54.313(n): Recipients of fixed support from Stage 2 of the Connect USVI Fund shall certify that they have conducted an annual review of the documentation required by section 54.1515(a)-(c) to determine the need for and to implement changes or revisions to disaster preparation and recovery documentation.

#### Connect USVI Fund Stage 2 Mobile - Support Reimbursement Certification

54.313(n): Recipients of Connect USVI Fund Stage 2 mobile support shall certify that such support was not used for costs that are (or will be) reimbursed by other sources of support, including of federal or local government aid or insurance reimbursements; and that support was not used for other purposes, such as the retirement of company debt unrelated to eligible expenditures, or other expenses not directly related to network restoration, hardening, and expansion consistent with the framework of the Connect USVI Fund. Recipients of mobile support from Stage 2 of the Connect USVI Fund shall certify that they have conducted an annual review of the documentation required by section 54.1515(a)-(c) to determine the need for and to implement changes or revisions to disaster preparation and recovery documentation.

Certification - Reporting Carrier Data Collection Form	FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819  December 2020
<010> Study Area Code	249022
<015> Study Area Name	TAG Mobile LLC
<020> Program Year	2022
<030> Contact Name - Person USAC should contact regarding this data	Mark Lammert
<035> Contact Telephone Number - Number of person Identified in data line <030>	4077943488 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com

### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

certify that I am an officer of the reporting carrier; my responsibilities i recipients; and, to the best of my knowledge, the information reported	include ensuring the accuracy of the annual reporting requirements for universal service supp on this form and in any attachments is accurate.
Name of Reporting Carrier: TAG Mobile LLC	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 96/14/202
Printed name of Authorized Officer: Siao Gallion	
Title or position of Authorized Officer: VP of Finance	
Telephone number of Authorized Officer: 4692894467 ext.	
Study Area Code of Reporting Carrier: 249022	Filing Due Date for this form: 07/01/2021

Certification - Agent / Carrier Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-081 December 2020
<010>	Study Area Code	249022
<015>	Study Area Name	TAG Mobile LLC
<020>	Program Year	2022
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert
<035>	Contact Telephone Number - Number of person Identified in data line <030>	4077943488 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier  certify that (Name of Agent)  Is authorized to submit the Information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.		
Name of Authorized Agent:		
Name of Reporting Carrier:	<u> </u>	
Signature of Authorized Officer:	Date:	
Printed name of Authorized Officer:		
Title or position of Authorized Officer:	Tr .	
Telephone number of Authorized Officer:		
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	
Persons willfully making false statements on this form can be punished	d by fine ar farfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment tile 18 of the United States Code, 18 U.S.C. § 1001.	

#### TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.

Name of Reporting Carrier:

Name of Authorized Agent Firm:

Signature of Authorized Agent or Employee of Agent:

Title or position of Authorized Agent or Employee of Agent

Telephone number of Authorized Agent or Employee of Agent:

Study Area Code of Reporting Carrier:

Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

ertify Filing Data Collecti		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 December 2020
<010>	Study Area Code	249022
<015>	Study Area Name	TAG Mobile LLE
<020>	Program Year	2012
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert
<035>	Contact Telephone Number - Number of person identified in data line <030>	4077943488 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@cailongwood.com

I certify under penalty of perjury that no universal service support has been or will be used to purchase, obtain, maintain, improve, modify, or otherwise support any equipment or services produced or provided by any company designated by the Federal Communications Commission as posing a national security threat to the integrity of communications networks or the communications supply chain since the effective date of the designations

Yes

Please Provide Waiver Document Allowable File Type (pdf only) Name of Attached Document Listing Required Information

Attachments



### FCC Form 481 Section 500 – Service Quality Standards & Consumer Protection Rules Compliance

Under FCC Rules, Section 54.202, an ETC must comply that it will satisfy applicable consumer protection and service quality standards. TAG Mobile, LLC (TAG) is in compliance with the Cellular Telecommunications and Internet Association's Consumer Code for Wireless Service.

- 1. TAG discloses rates and terms of service to customers at the time service is initiated.

  These same terms and conditions are posted on TAG's website at <a href="https://www.tagmobile.com">www.tagmobile.com</a>.
- 2. TAG provides service availability information on their website at www.tagmobile.com.
- 3. TAG provides contract terms to subscribers when they initiate service. These same terms are provided to subscribers during the annual recertification process as outlined in Commission rules that govern continued subscriber eligibility.
- 4. TAG's Lifeline service can be terminated at any time by either party without an early termination fee. Service is dependent on continued eligibility in the program.
- 5. TAG provides disclosures, minutes included in Lifeline plans, expiration of rollover minutes, availability of service, and cost for additional minutes in all published Lifeline advertising materials.
- 6. TAG customers are provided options if they exceed the number of minutes provided in their Lifeline plan. If at any time a customer purchases additional minutes, charges and plan options are available on the company website at <a href="www.tagmobile.com">www.tagmobile.com</a> or by calling customer service at 866-959-4918.
- 7. TAG's toll-free customer service number is 866-959-4918 and the recertification IVR can be reached by dialing 866-302-5348. Customers can also contact TAG by submitting their information at the "Contact Us" section of their website at <a href="www.tagmobile.com">www.tagmobile.com</a> or by US mail.
- 8. TAG responds to all consumer inquiries and complaints received from government agencies within 30 days.
- 9. TAG has procedures in place to maintain the privacy of subscriber proprietary information in accordance with applicable federal and state laws.



### FCC Form 481 Section 600 - Functionality in Emergency Situations

Under FCC Rules, an ETC must demonstrate its ability to remain functional in emergency situations. Since TAG Mobile, LLC is providing service to its customers through the use of facilities obtained from other carriers, it is able to provide to its customers the same ability to remain functional in emergency situations as currently provided by the carriers to their own customers, including access to a reasonable amount of back-up power to ensure functionality without an external power source, re-routing traffic around damaged facilities, and the capability of managing traffic spikes resulting from emergency situations.